## BRANSON LAKESIDE RV PARK RULES TO REMEMBER

- 1. **Check-in** time is 1:00 PM and **Check-Out** time is 11:00 AM. Additional fees may apply if requesting late check-out. If you wish to extend your stay, please check with the campground office before 11:00 am. You may stay in the same site only if it is not reserved, otherwise you may need to move to a different site.
- 2. **Arrival packets** are available for your convenience and quick check-in. No need to come in the campground office. All arrival packets are placed in the arrival board outside the campground office. The packet will have the guest last name, site # and departure date on the front. Inside you'll find WIFI and restroom passcode and a variety of great campground sponsors. Feel free to grab your packet and go.
- 3. **Reservations** may be made online or by calling the office. The first night's (non-refundable) payment is required to make a reservation. A credit card is required to hold the remaining nights reserved. (See full reservation policy)
- 4. **Refunds** may be requested with a minimum of 48 hours' notice (no exceptions) in the event of a cancellation to receive a refund for the remaining nights. Refunds may be requested by contacting the office during business house. Refunds are not available from January 1-February 28 or for the 28 day long term rates.
- 5. **Full hook-ups** are available at each site. This includes 30/50 amp, water, sewer, electric and cable TV. When pulling into the site, electric and sewer must always be on the driver's side.
- 6. **Parking** is not allowed in unoccupied sites as they may be reserved for incoming guests. No more than one RV and one vehicle are allowed per site. Exceptions may be motorcycles and small trailers with prior approval. Pease do not park on the grass. For assistance on where to park extra vehicles and boats, please inquire at the campground office.
- 7. **Friends and Family** visiting the RV Park are expected to behave in a responsible, courteous and safe manner. To ensure safety throughout the park, parents are responsible for the supervision of their children at all times. Unruly or destructive behavior is not permitted and may result in eviction of the park. No refunds will be given if a guest is asked to leave the park due to poor behavior. In more severe cases the City of Branson reserves the right to refuse future reservations at the park.
- 8. **Pets** are always welcome in the park; however, they must be kept on a leash no more than 8-ft long at all times. Please have an adult supervise for children when walking your dog. Pets may not be left unattended or roaming free.
- 9. **Tent camping** is not permitted.
- 10. Unattended RV's may not be left for more than 24 hours unless arrangements have been made with the campground office.
- 11. **Restrooms / Shower House** are available for RV guests only. Please help us keep them clean by picking up after yourselves. Code to access facilities is available at the office. Please do not give out restroom code to strangers.
- 12. **Speed Limit** is 10 mph. For the safety of everyone in the park, please obey speed limit.
- 13. **Trash** should be bagged and sealed and set outside your RV by 11:00 am daily and it will be picked up. Please do not leave trash out overnight.
- 14. Preserve trees by not trimming or hanging items on the branches. Clotheslines are not allowed in the park.
- 15. Geese / Ducks. Please do not feed the wildlife, it encourages them to stay
- 14. Golf Carts / Mopeds may not be operated by any person under the age of 16. Golf Carts are not allowed on city streets.
- 16. **Outside lighting** should be turned off by 10:00pm with the exception of a door security light.
- 17. **Fire Pits** are located at select RV sites. RV guests are welcome to use their own elevated fire pit (no ground fires are allowed) and barbeque grills. A community fire pit is located by the large pavilion.
- 18. **Propane** is available for sale between the hours of 9:00 am and 5:00 pm and is located near the large pavilion. Contact the campground office if you would like to purchase propane.
- 19. **Quiet hours** will be observed between the hours of 10:00 pm and 6:00 am. This includes loud music from within you RV. Campers are required to turn off their generators overnight.
- 20. **Electrical Problems**: If you experience and electrical problem, please contact the campground office immediately as we have staff to troubleshoot the issue. <u>If you elect not to report a problem and call a serviceman instead, the campground will not be responsible for any charges.</u>
- 21. **Sewer hook-ups** and a **dump station** are provided for you convenience. Sewer collars are required to create an airtight sewer connection. Draining waste water or gray water on the ground is a health hazard and is prohibited.
- 22. **Call 911** from a cell phone for fire, police, or medical emergency.
- 23. **Severe Weather** can occur and it is important to monitor the weather during your stay (Local radio KRZK 106.3 FM). RV guests may take shelter in the restroom/shower house located by the park office.
- 24. **Flooding** may occur on Lake Taneycomo. In case of rising waters or flash flooding, you may ask you to evacuate your RV from your site. If this happens, staff will attempt to move you to a site on higher ground if available. If it is necessary to evacuate the entire park, staff will assist, if possible, in finding a temporary location or refer you to another RV park.
- 25. **Solicitation** and/or peddling is prohibited (Ordinance 26-62) within the park.
- 26. The City of Branson reserves the right to remove anyone violating and/or destroying property or creating a disturbance.